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PRESIDENT'S ADDRESS

By Jackie Young, RPR, DSA

Greetings!

Where does the time go? It is hard to believe that we are a little more than a month away from the end of 2015! Before we know it, it will be time to once again make those New Year resolutions. Merely setting goals, of course, does not guarantee you a successful future, but it does give you something to work toward. And, as we all know, the biggest determinant in whether you achieve your final destination and become the most successful person you can be comes down to your actions and your desire to succeed.

In addition to acting on specific goals, another defining factor for any individual or organization becoming or staying successful is performing a periodic, careful review of the overarching objectives and progress being made towards those objectives. Since goal setting is a dynamic process, over the long term that overall vision may change as your needs and challenges evolve or deficiencies in meeting those goals are identified. Because of those dynamics, it is always good to go through the whole goal setting process every few years to ensure the right steps are being undertaken in order to achieve the desired outcome in life.

When reviewing where you want to be in life one year or five years down the road, the most important thing to ask is, "Does this still apply to me or has it



Jackie Young

changed?" By doing this, you will be able to detect any early signs that the journey you are on is heading in the right direction or whether additional steps need to be taken to reach the end goal. The key thing to keep in mind while doing this internal review is not to see a change in plans as a failure but rather to see it as a refocusing exercise.

This goal-setting and review scenario applies to MAVRC - especially if we want to strengthen the purposes for why our Association was created and why it should continue to exist. Since its inception, MAVRC has been committed to promoting the stenographic court reporting profession as the preferred method of making the record. As
(Continued on Page 2)

2015-2016 MAVRC BOARD OF DIRECTORS

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(Continued from Page 1)

President, one of my main objectives over the next year is to establish a definitive strategy for what we want to accomplish towards that goal and where we want to be as an association moving into the future.

In an effort to achieve those objectives, over the next few months, the MAVRC Board of Directors will be reviewing every MAVRC committee to determine what we would like to accomplish this coming year and what improvements can be made to ensure that we continue to live up to the high standards of professionalism the legal profession has come to expect of us and what you, as members, deserve.

The Board of Directors cannot accomplish MAVRC's mission, however, in a vacuum, and has to rely on the passion and dedication of our fellow reporters to help promote stenographic court reporting, promote our Association, and promote the high ethical and professional standards we ascribe to. The easiest way for everyone to understand why we exist is simply to read the Purposes of Our Association contained in MAVRC's Constitution & Bylaws. Our Constitution & Bylaws help to define who we are and what we are to accomplish as envisioned by MAVRC's founders.

I would encourage everyone to take some time to read through the Purposes of MAVRC found on page 3 of this newsletter and familiarize yourselves with the reasons for our existence. What I hope you will discover is that we share a similar set of values, a similar desire to attain high standards of professionalism, and are on a similar quest to stay knowledgeable about the latest technology. Those three basic principles will help distinguish us from other methods of making the record. The biggest risk to our profession is complacency, so please become involved and let your talents shine through for everyone to see!

While we do not know what the future holds for our profession, the one thing we do know is this: It doesn't matter if it's 2015 or 1998 or 800 B.C. It has been said that the only constant thing in life is change. The best way to deal with change and advance your career is to constantly be learning, no matter what new skill you decide to take on. The only person stopping yourself from achieving all that you can is yourself. Setting goals is a positive and necessary step in dealing with change and achieving success, and to that end, I wish you a very prosperous and personally rewarding 2016! ■



PURPOSES OF MAVRC



1. To assume responsibility for leadership and enlightenment of the users of verbatim reporting of proceedings and of the public regarding the special competency, importance and value of the verbatim stenographic reporting system; and to promote a broader understanding and acceptance of the qualified verbatim stenographic reporter.
2. To encourage, establish and maintain high standards of professional education, competence and to promote and encourage the exchange of professional knowledge.
3. To stimulate and encourage the adoption of adequate training and educational facilities and programs for personnel in the field of verbatim stenographic reporting in this state.
4. To cooperate with state and local governments, their agencies and other organized groups for the benefit of the public and for the recognition of the verbatim stenographic reporting profession.
5. To conduct educational seminars and conferences.
6. To promote verbatim stenographic reporting technologies over alternative means of making a record.
7. To advance the interests and general welfare of the verbatim stenographic reporting profession.
8. To foster professional and social contacts among its members.
9. To promote harmony and a spirit of mutual assistance between the profession of verbatim stenographic reporting and the courts and the members of the bar of this state.
10. To do any and all things that are lawful and appropriate in the furtherance of these purposes.



MAVRC Mission Statement

The mission of MAVRC is to promote the use of stenographic reporters to capture the record in depositions and courtrooms and to provide closed captioning and CART services.

2015-2016 MAVRC BOARD OF DIRECTORS

The following stenographic reporters were installed as directors and officers on the MAVRC Board of Directors for 2015 – 2016:



(L to R) Monica Christensen, Immediate Past President; Sharon Streinbrecher, President-Elect; Rachel Erickson, Vice-President Freelance; Dana Anderson-Linnell, Secretary; Jackie Young, President; Denise Rothfork, Vice President Official; Melissa Keute, Treasurer; Merilee Johnson, Director-at-Large B (Freelance); and Danna Frazier Nelson, Director-at-Large B (Official). Missing from picture are Jolynn Graham, Director-at-Large A (Freelance); and Sarah Fisher, Director-at-Large A (Official).

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Merilee Johnson
952-944-1848
msjreporter@gmail.com

BE THE PERSON TO MAKE A DIFFERENCE

Help MAVRC make a positive impact and volunteer for one of the following committees:

AUDITING COMMITTEE

Board Liaison: Jackie Young

rite2jackie@frontiernet.net

Works with the treasurer in reviewing the financial records of the Association.

CERTIFICATION AND TESTING

Board Liaison: Monica Christensen

monica.christensen@courts.state.mn.us

Assists in the coordination and facilitation of the various NCRA certifications.

CONTINUING EDUCATION

Board Liaison: Monica Christensen

monica.christensen@courts.state.mn.us

Helps plan educational seminars and/or educational opportunities for reporters and students.

FREELANCE COMMITTEE

Board Liaison: Rachel Erickson

rachel.c.erickson@gmail.com

Deals with issues affecting court reporters in the freelance field.

LEGISLATIVE/GOVERNMENT AFFAIRS

Board Liaison: Sharon Steinbrecher

sharon.steinbrecher@courts.state.mn.us

Acts as a liaison on behalf of both official and freelance reporters with the state legislature, judicial district, SCA's office, and others.

OFFICIAL COMMITTEE

Board Liaison: Denise Rothfork

denise.rothfork@courts.state.mn.us

Deals with issues affecting official court reporters.

PUBLICATIONS COMMITTEE

Board Liaison: Jackie Young

rite2jackie@frontiernet.net

Prepares and issues the official publication of the Association.

STUDENT INTERNSHIPS/SCHOOL LIAISON

Board Liaison: Rachel Erickson

rachel.c.erickson@gmail.com

Assists with student internships and administers a mentoring program.

CART/CLOSED CAPTIONING

Board Liaison: Rachel Erickson

rachel.c.erickson@gmail.com

Handles issues affecting CART providers and broadcast captioners.

CONSTITUTION AND BYLAWS

Board Liaison: Jackie Young

rite2jackie@frontiernet.net

Reviews and suggests necessary changes to the bylaws of the Association.

ETHICS COMMITTEE

Board Liaison: Sarah Fisher

sarah.go36@gmail.com

Helps promote and monitors ethics among court reporters.

FUNDRAISING COMMITTEE

Board Liaison: Melissa Keute

mskeute@gmail.com

Helps raise funds for the Association.

MEMBERSHIP COMMITTEE

Board Liaison: Melissa Keute

mskeute@gmail.com

Works to increase the membership of the Association and develops an annual membership directory.

PRO BONO COMMITTEE

Board Liaison: Jolynn Graham

jgreporting@comcast.net

Facilitates court reporting services to indigents.

PUBLIC RELATIONS

Board Liaison: Jackie Young

rite2jackie@frontiernet.net

Represents MAVRC in forming relations with legal associations to further the interests of the Association.

TECHNOLOGY COMMITTEE

Board Liaison: Merilee Johnson

msjreporter@gmail.com

Stays abreast of technological advances in the court reporting field.

SALUTE TO OUTGOING BOARD MEMBERS

By Jackie Young, RPR, DSA

MAVRC would like to thank the following individuals for the time and effort they exerted during their tenure on the MAVRC Board of Directors:

HART ERICKSON

Hart graciously agreed to serve on the MAVRC Board of Directors starting in the fall of 2011, assuming the position of Director-at-Large B (Freelance). In 2012, Hart further showed his commitment to MAVRC by filling the position of President Elect from 2012-2013, followed by President from 2013-2014, and then serving as Immediate Past President from 2014-2015.

During Hart's tenure on the Board, he served on MAVRC's Legislative/Government Affairs Committee and was very helpful in getting Statute 486 amended relating to contracting and comparable rates. Hart also enjoyed working on the Public Relations Committee and the Student Internship/School Liaison Committee. Even though Hart is no longer on the Board, he continues to contribute his time to MAVRC by serving on the Legislative/Government Affairs Committee, the Nominations Committee, and the Student Internship/School Liaison Committee. Hart also continues to work as a freelance reporter in the Twin Cities area.



MICHELLE FOLEY

Starting in the fall of 2013, Michelle assumed the position of Director-at-Large B (Official). During her time on the Board, Michelle served as the Board liaison on the Publications Committee and helped proofread the newsletter and gather articles. Michelle is currently an official reporter in the Seventh Judicial District.

JONATHAN WONNELL

Jonathan joined the MAVRC Board of Directors in the fall of 2013, assuming the position of Director-at-Large B (Freelance). While on the Board, Jonathan served on MAVRC's Certification and Testing Committee. Jonathan currently is a freelance reporter working in the Twin Cities area.



CONGRATULATIONS, ANGIE!

By Jackie Young, RPR, DSA

MAVRC would like to congratulate Angie Sundell on being a recipient of the 2015 University of Crookston Outstanding Alumni Award. As many of you are aware, Angie currently helps out on MAVRC's Publications Committee and has also served as the editor for a number of years. The awards celebration was held on Friday, October 9, in Crookston, Minnesota. The Outstanding Alumni Award is the highest honor bestowed on alumni by the University of Minnesota-Crookston Alumni Association. The award recognizes alumni who have displayed exemplary commitment and service to community, church, education, family or in their occupational field. More than 125 alumni have been honored with the Outstanding Alumni Award since its inception in 1980.

The University of Minnesota-Crookston had this to say about Angie: Angela (Foss) Sundell graduated from the University of Crookston in 1988. She is currently employed by Paradigm Reporting & Captioning, Inc., in Minneapolis, Minnesota, one of the country's most highly credentialed court reporting teams. She provides Communication Access Realtime Translation and captioning services

for people who are deaf or hard of hearing. Sundell was named the 2009 Minnesota Association of Verbatim Reporters & Captioners Volunteer of the Year. She is a member of the National Court Reporter Association and served the Hopkins Public Schools as a member of their Special Education Advisory Committee and Legislative Action Coalition.

When presenting the award, Angie's former college roommate had this to say about her: "Angie is definitely a deserving recipient as she continues to actively volunteer for MAVRC and in a number of different arenas ranging from her children's school, church and community. She feels strong that involvement in one's profession at the state and national association level is very important and rewarding. Angie serves as a shining example of a reporter who has reaped much but has also given a great deal back to the court reporting and captioning industry. We should have known when Angie was awarded the Willard I. Braun Award for Outstanding Student-of-the-Year while attending UMC that she would go on to achieve many certifications and be the recipient of several awards."

MAVRC would definitely second those remarks! Congratulations, Angie, on a well-deserved award.

Jackie Young is a freelance reporter from Delano, Minnesota. ■



Angie displays her well-earned Outstanding Alumni award

Save the Date!

MAVRC'S Spring Seminar - April 23, 2016

Anoka Technical College, Anoka, Minnesota

Feature Session: Nancy and Ed Varallo

COURTROOM BRIEFS

Submitted by Seventh Judicial District Reporters

aftercare	AFRK	stolen property	STOEP
follow the plea agreement	FEMT	jail sanction	J-S
follow the recommendations	FEMS	jail time	J-T
follow the terms	FERMS	in violation of Minnesota Statute	VOMS
presentence investigation	PI	Commissioner of Human Services	KM-MS
presentence investigation report	PIR	Commissioner of Corrections	KMEX
PSI	SP*I	Community Corrections	KM-X
CUA	KRA*U	commit you to the Commissioner of	
chemical use assessment	KRAU	Corrections	KMUX
alcohol problem assessment	KHOPS		
		clear and convincing evidence	KLEFD
Sentencing Guidelines	S-GS	fanciful or capricious doubt	FAPD
departure	DARP	beyond all possibility of doubt	YAPD
durational departure	DRARP	make a finding	MAFG
dispositional departure	SDARP	make findings	MAFGS
		make argument(s)	MARG(S)
affidavit of restitution	AO*R	make recommendations	MAGS
affidavit of service	AO*S	make arrangements	MARS
affidavit of loss	AO*L		

MAVRC welcomes your brief forms to publish in our newsletter.
Please forward to Minne-*strokes* Editor Jackie Young
at rite2jackie@frontiernet.net.

PRO BONO

Kudos to
**Sherlyn
Anderson**
for performing
pro bono
reporting services.

*If you are interested in providing
pro bono reporting services,
contact:*

Jean Whalen, RDR, CRR
MAVRC Pro Bono Coordinator
Juvenile and Family Justice Center
25 West Seventh Street
Suite B304
St. Paul, MN 55102
Phone: 651-266-5170

Jean.whelen@courts.state.mn.us

NAN'S VERSION OF PUNCTUATION SCHOOL, PART 2

By Nanette J. Corbett, RDR

Last time I talked about commas and colons. As I said then, punctuating transcripts is finding a balance between rules and readability. This time I'll talk about hyphens, which is an argument-inducing area of the English language. Just develop your own system and be consistent. Here are some thoughts to help you do that.

The main purpose of a hyphen is to glue words or parts of words together.

Generally, you hyphenate two words that come BEFORE a noun that they modify. This is called a compound adjective and it forms a single idea.

Example: an off-limits area

When the modifiers come AFTER the noun, no hyphen.

Example: The area is off limits

Be aware that some compound adjectives are ALWAYS hyphenated no matter what their position is in a sentence.

Examples: state-of-the-art, out-of-towner, a slip-up, a go-between, two-year-old

Hyphenate most words beginning with self, ex and all.

Examples: self-conscious, ex-wife, all-encompassing

Hyphenate all spelled-out fractions.

Example: two-thirds of registered voters

Most words beginning with multi are solid, no hyphen; but check your dictionary for those that require one.

Examples: multicolor, multicultural, multifaceted, multimedia, multivitamin

For clarity, you can hyphenate some prefixes and suffixes.

Examples: mid-July, re-elect, distance-wise

When a compound (two words) noun is made into a verb, use a hyphen.

Examples: an ice skate but to ice-skate, a spot check but to spot-check

Remember that many words that may seem to need a hyphen are actually written as a single word, so be sure to check your dictionary.

Examples: lifestyle, chessboard, pocketbook, matchbook, fishtail, handbasket, workday

Once again, knowing that reporters have a variety of theories about how to punctuate correctly, your comments are welcome at nansoffice@gmail.com. I will again suggest one of my favorite reference books, One Word, Two Words, Hyphenated? by Mary Louise Gillman. It can be purchased on the NCRA website. Long ago I decided to use this as my guide, and relying on its contents and writing some of my own preferences in the margins makes editing and proofreading go much more smoothly for me.

Nanette Corbett is a freelance reporter from Duluth, Minnesota, and is a member of MAVRC's Publications Committee. ■



COURT TECHNOLOGY CONFERENCE

By Jackie Young, RPR, DSA

The Minneapolis Convention Center was the site of this year's Court Technology Conference. The event took place over the course of three days from September 22 to 24. CTC is the largest court technology conference in the world, bringing more than 1,500 court professionals together to learn about the latest in courtroom technologies and helps to shine a positive light on the benefits of stenographic court reporting to numerous court administrators, judges, and IT specialists.



L-R: Lori Morrow, Janell Gruber, Mary Johnson and Debbie Peterson

NCRA has a long history of exhibiting at the CTC and in the past has partnered with the Alliance for Integrated Court Technology. This year NCRA and YesLaw joined together to demonstrate how realtime, wireless technology, and litigation support tools benefit the court system and the public. NCRA and YesLaw demonstrated how court reporting excellence and high-tech innovations can merge to provide a low-cost, highly productive courtroom that benefits the judge, attorneys, court administrators, and other judicial participants.

Representatives from NCRA included Sara Wood; Mike Nelson, NCRA CEO; and Steve Zinone, NCRA President. Demonstrations on how this cutting-edge

technology can benefit the courts were performed by a number of Minnesota court reporters. MAVRC would like to thank the following reporters for their assistance at this event: Caitlin Albrecht, Jan Ballman, Rachel Erickson, Jill Garrison, Janell Gruber, Mary Johnson, Mary Krawiecki, Lori Morrow, Pat Nelson, Debbie Peterson, Jennifer Sati, Sharon Steinbrecher, and Jean Whalen.

Jean Whalen had this to say about the event: "I'm really glad that NCRA participated in the Court Technology Conference held in Minneapolis this year. I was happy to do realtime demonstrations for the attendees who visited our booth. It's always fun to "wow" the court IT people and show them what digital realtime stenography is all about! I enjoy seeing the looks of wonderment on their faces when they notice that what they're saying is coming up on a screen in front of them."

Sharon Steinbrecher shared this thought with MAVRC: "It was great to have the opportunity to showcase realtime to an audience comprised of

court administrators and judges from all around the country, especially when there were several digital recording vendors there."

MAVRC Past President Janell Gruber stated the following: "It was such a great opportunity to showcase realtime writing to judges, administrators, and IT people. Quite a few people were amazed that we have the ability to send our realtime feed to an iPad. It was an honor to be able to help out at the NCRA booth, and it was awesome to have the NCRA folks available to talk with passersby while we stenoed the conversation. As every court reporter knows, it's very difficult to talk and write at the same time! I'm so glad that NCRA has a presence at these conferences. I think their presence is imperative as part of an effort to remind key players in the court system that court reporters are very much relevant and the most technologically advanced option to have in the courtroom."

Jackie Young is the editor of MAVRC's MINNE-strokes and a freelance reporter from Delano, Minnesota. ■



L-R: Sharon Steinbrecher, Rebekah Bishop, Sarah Wood, Jill Garrison and Mike Nelson

MAVRC ANNUAL PIZZA PARTY AT ANOKA TECH

By Jackie Young, RPR, DSA

A number of court reporting students recently had the opportunity to attend the annual pizza party sponsored by MAVRC on October 8. In addition to the students in attendance, NCRA Representative Anne Bowline and MAVRC Representatives Hart Erickson, Rachel Erickson, and Jackie Young were there to meet the students and encourage them to consider membership in both associations as a way to demonstrate their commitment to the court reporting profession and become involved in the promotion of steno reporting.

One of the highlights of the day included the raffle of a two-year-old Passport steno machine that was generously donated by MAVRC member Shari Majeski. Towards the end of the event, Rachel Erickson, Vice President-Freelance, gave a passionate talk on why the students should join and become involved in MAVRC. Rachel also talked about the opportunities available in court reporting and the rewards that come with providing CART services.

If you are interested in becoming a mentor to one of the aspiring students, please contact Jennifer Sati, Program Coordinator, at JSati@anokatech.edu. The students would love the opportunity to learn from an experienced reporter!

Jackie Young serves on MAVRC's Board of Directors as President.



Allison McCarthy, shown with NCRA Representative Anne Bowline, was the winner of an Anoka Tech sweatshirt.



NCRA Representative Anne Bowline presents Yvette Martinez with an Anoka Tech t-shirt.



Rachel Erickson, Hart Erickson and Anne Bowline



Kevin Klein



(L-R): Sarah Colberg, Allison McCarthy (standing), Hollie Selley, Sara Borchardt (standing), Crystal Ziebarth, Tammy Mathwig



Natasha Anderson and Marlene Colizza



Callie Sajdera and Samantha Fox

MAVRC 2015 FALL CONVENTION - FRIDAY RECAP

By Rhonda Franken, RMR

MAVRC kicked off another interesting fall seminar at the Mystic Lake Casino & Hotel, with a presentation by two men who have led completely different lives, in completely different worlds; one, Pat Matter, founder of the Minnesota Hells Angels; and another, Chris Omodt, a captain with the Hennepin County Sheriff's Office who specialized in investigating, among other criminal organizations, outlaw motorcycle gangs like the Hells Angels. Although on the surface the two men couldn't appear more different, one belief they both share is that honesty is number one; and through a book they co-wrote, "[Breaking the Code](#)," the truth was told of how their separate paths intersected and the surprising friendship that resulted.

It's a story that Chris Omodt realized years later actually began when Omodt, as a young officer patrolling in Edina, nervously pulled over a Hells Angel motorcyclist, Pat Matter, for speeding and watched as a line of other Hells Angels pulled behind Matter; after which Omodt gave the motorcyclist a warning and sent him and his gang on their way.

Over the years, since that first encounter, Matter built a chapter and became president of the Hells Angels in Minnesota; and with a combination of charisma and ruthlessness became one of the state's largest crystal meth and cocaine dealers, exchanging hundreds of thousands of dollars in cash and burying a good amount in his backyard. Along his path, Matter owned and operated legitimately and successfully Minneapolis Custom Cycle, where he manufactured his own line of specialized motorcycles and became a nationally ranked pro-stock and top-fuel motorcycle racer.

At the same time, Chris Omodt rose through the ranks from Community Service Officer for the Edina Police Department to detective with the Hennepin County Sheriff's Office, at one point entrusted with leading the Metro Gang Strike Force. Omodt pursued the Minnesota Hells Angels and Matter for years but was never able to catch Matter in any illegal activities. But in 1997 some Harley Davidsons were stolen and never recovered. Investigators figured the Hells Angels were behind it, but it turned out to be another motorcycle gang. Then a Harley was stolen from a garage in South Minneapolis that belonged to Matter's friend and in investigating the garage they found two kilos of cocaine, which they eventually tied to Matter. Five years after the theft, and a day before the statute of limitations ran out, Omodt and his team had enough to indict Matter on conspiracy to distribute cocaine.



(L-R) Chris Omodt and Pat Matter

When Omodt ended up picking Matter up for processing on February 15, 2002, the two men met face-to-face at the Anoka County Jail. By then Matter had already been flirting with the idea of leaving the Hells Angels. Many of the people he knew had been arrested or dead. Not only did Matter worry about law

enforcement, he had plenty of enemies from other bike gangs. In fact, in the early '90s members of the Outlaws Gang tried to kill Matter by putting a bomb under his truck. By "luck" Matter left his motorcycle business in another vehicle, after which the truck blew up. Omodt had heard stories of Matter and violence for years, but he found that he actually liked Matter when he met him. Matter, motivated by his wife and son, cooperated with law enforcement and "broke the code" as the leader of a biker gang to tell authorities about drug dealing being done by other Hells Angels; and he received a deal and was sentenced to nine years in prison. It was then that Matter turned to Omodt and asked him to check on his family while in prison, and Omodt did.

After Matter was released from federal prison, he and Omodt came up with the idea to co-author a book, "Breaking the Code," a book written from the perspective of two very different men; one of brotherhood, drug running, acts of violence and blood feuds with rival bike gangs; and one of investigation and the eventual respect and friendship that resulted.

Our second session on Friday was presented by Mark Lanterman, Chief Technology Officer of Computer Forensic Services, entitled "Easiest Catch: Don't Be Another Fish in the Net."

Computer Forensic Services provides complete electronic discovery, forensic analysis, litigation support and advisory and consultation services. Lanterman, in addition to having been a police investigator and member of the US Secret Service Electronic Crimes Task Force, has 25 years of experience in the forensic field and has testified in over 2000 cases.

Mr. Lanterman discussed some recent high-profile cyber crime events in which he has been called on to investigate or testify, including web site breaches impacting retailers, banks, Hollywood and government agencies; and he also discussed dangerous types of threats that might affect individuals, such as phishing, malware and Wi-Fi attacks. Lanterman also discussed several instances of how easily thieves can steal your ID and credit; most notably the Target Corporation where thieves hacked into their computer system during the holiday shopping season, stealing millions of credit card numbers, reminding us how easy we can become victims of credit card fraud.

So how hard is it for thieves to get stolen credit cards? Internet security expert Mark Lanterman says there's a place sophisticated criminals go when they want to steal your identity. Using a fake name of his own, Lanterman logged into a dark internet website that sells stolen cards to thieves for as little as \$5 each, thousands and thousands of them. On the site, the thief can pick the country, state and even the town where they want your stolen card to be from, except Russia, of course, where the website is based out of and which is beyond the reach of US law enforcement. If a thief buys a card that's already been cancelled, there's even a money-back guarantee! The notorious Ukrainian hacker known as "Rescator" is responsible for the software written to breach retail businesses such as Home Depot and Target for credit card numbers, and the software is then sold to other scammers to victimize others for a portion of the profits.

Lanterman recommended using credit cards vs. debit cards because there is less liability if someone uses your credit card which you can cancel rather than a debit card where it comes

directly out of your bank account before you are aware.

Lanterman also spoke about the recent breach of the Ashley Madison site, a site for married people seeking partners for infidelity, by hackers who call themselves the Impact Team, "hactivists," and hope to put the site out of business. Lanterman said it's not about the money for these hackers to expose this site and the customers spending large sums of money through credit card transactions to have an affair, but about the fact they didn't like what they were doing because they're profiting off others' secrets and lies and committing fraud against their customers by charging for the service and not deleting information of the customers.

Lanterman spoke of other terms used through his work in computer forensics, such as:

Dark Web – a network where governments and criminals reside, where they can buy and sell anything, such as human trafficking, personal information of people, an iPhone for less, passports, child porn, drugs. You can even "rent a hacker" for a price to ruin others' lives.

Doxxing – the online sale of personal and private information on sites such as on Pipl, sites he suggested "opting out of" quarterly. (Lanterman provided a list of sites to opt out of post-conference to participants of the MAVRC seminar.) The Internet makes it easy to find publicly available information such as mailing addresses once you know a person's name; but doxxing takes things much further than the innocent search for contact information and, like identity theft, usually requires a bit of unscrupulous investigation on the part of the person digging up the information, with a goal of perhaps retribution or harassment rather than financial gain.



Mark Lanterman

Lanterman also spoke of some notable cases he was involved in the investigations of. One involving Timberwolves' Dante Cunningham who was arrested for a domestic assault against his girlfriend, released on conditions, and then booed on the court by fans at the next game. Cunningham was arrested again after his girlfriend told police he violated a protection order calling her from his hotel room phone and sending her threatening messages, during a time he was known to be at a game, after which investigation found the girlfriend apparently sent the messages herself in an attempt to frame Cunningham. Lanterman spoke about how difficult it was for Cunningham to clear his name and continue with his basketball career.

Another case Lanterman was involved in the investigation of involved a husband and wife team of credit card skimmers who were pulled over for speeding by police in the middle of the night. In their trunk the police discovered credit cards with no names, handwritten notes with names and addresses of 100 gas stations in the Twin Cities,

(Continued on Page 14)

(Continued from Page 13)

and a box with unfamiliar devices later discovered to be credit card skimmer gadgets that were installed and hidden inside the pumps at gas stations. Apparently the couple installed the skimmers that had Bluetooth capabilities so they could retrieve the credit and debit card data from the pumps remotely, which they were able to do because they got a hold of a universal key that can unlock the pumps.

Lanterman also spoke about a call he received from ATF agents and an insurance investigator on a suspicious explosion and was asked to examine a computer that was in the fire. After recreating the files to find what was googled prior to the fire and from other investigation, Lanterman determined it was an arson that was committed by the son-in-law of the company's owner

to cover embezzlement of company funds.

Mr. Lanterman's presentation to the attendees was both very informative and interesting.

Rhonda Franken is an official reporter for the First Judicial District, Hastings, Minnesota, and a member of MAVRC's Publications Committee. ■



Tricia Weinberg and Joel Carlson



Nancy Utke



Pat Mahon and Debbie Peterson

MAVRC 2015 FALL CONVENTION - SATURDAY RECAP

By Jackie Young, RPR, DSA

Starting bright and early at 8:30 a.m., the attendees at MAVRC's 2015 Fall Convention had the opportunity to learn from award-winning writer Mark Kislingbury. If you have never attended one of Mark's sessions before, they are jam-packed with tips on how to write short in order to write fast. Some of Mark's advice included using as many brief forms for common words and phrases as you can possibly learn. By writing short, you become more accurate, faster, experience less stacking, have fewer strenuous/repetitive stress injuries, and spend less time editing your transcripts. This equates into more time for fun activities and a greater love for your job.

If you are interested in a free trial of the Magnum Steno Club which teaches you Mark's unique style of writing, you can e-mail him at mark@magnumsteno.com.

Following a fabulous buffet luncheon and the annual business meeting, the reporters had the option of attending training on either Case Catalyst or Eclipse. Topics covered in the Case Catalyst training included auto-includes, time-saving edit tips, text checking features found in the Case Catalyst software, and hotspots. Probably the most surprising thing learned during these sessions is that our CAT software is capable of doing a lot more than most reporters take advantage of. ■



Monica Christensen and Joel Carlson

NCRA UPDATE

By Jackie Young, RPR, DSA

This year's NCRA Representative was Anne Bowline from Casper, Wyoming. Anne Bowline, RMR, CRR, has been a court reporter since 1994 and was hired as an official court reporter in the United States District Court, District of Wyoming, in September of 2014. Previously, she was the owner of Professional Reporting Network in Casper, Wyoming.

During the townhall session of the convention, Anne shared with us what has been happening at NCRA and how these efforts are helping to shape our future. In order to have a clear idea of the path NCRA should be following, a five-year strategic plan was created, also known as Vision 2018. This five-year strategic plan focuses on six key areas: Awareness and outreach, advocacy, education, professional development, resources, and member value.

NCRA, throughout its history, has reached out and fostered strategic relationships with organizations that matter to its members. Numerous volunteers have logged untold hours appearing at events like the Court Technology Conference, the American Bar Association Tech Show, the National Association of Court Management, the American School Counsellors Association, and the Hearing Loss Association of America. The awareness piece of NCRA's strategic plan is to remind our clients about the unique value of stenographic realtime reporting. In the words of NCRA, "Realtime is our stock in trade, it's our core competency, and our ticket to a secure future."

NCRA'S next strategic priority is Advocacy. For those of you who have served on the MAVRC Board of Directors, you are familiar with

and may have had the privilege of attending one of NCRA's Boot Camps. The training provided at boot camp provides state leaders with the training to interact with elected legislators to help state associations make an impact on the issues affecting the court reporting profession in their own state.

The third priority being addressed by NCRA is education and the importance of reaching out to more men and women to get them interested in enrolling in and graduating from a court reporting program. The formation of the Vision for Educational Excellence Task Force (VEETF) brought together some of the most knowledgeable thinkers and educators in our profession to brainstorm ideas to keep us on the path to a successful future. This is being accomplished, in part, through the development of a "MOOC" or Massive Open Online Course. It is an educational channel that will allow NCRA to reach a large audience of potential court reporting students and showcase the career opportunities that are available in court reporting. NCRA'S Take Note Campaign also plays an important role in promoting court reporting.

Another key component of Vision 2018 focuses on membership value and resources. NCRA is dedicated

to providing its members with the tools necessary to succeed today. Some of these tools include the Journal of Court Reporting, the JCR Weekly, and TRAIN (Taking Realtime Awareness and Innovation Nationwide). TRAIN is a program designed to have reporters help reporters learn the ins and outs of realtime.

This year also saw the full-time implementation of on-demand certification testing. NCRA, in partnership with ProctorU and Realtime Coach, now offers the testing online, which means you can complete the RPR, RMR, CRR, etc., in the privacy of your own home.

Anne also reminded us how important it is to become involved in NCRA and MAVRC. The functions of both organizations are made possible largely through the outstanding support of court reporters who donate their time and money to a number of great causes. Whether you can give an hour a week or an hour a month, your contributions are greatly appreciated and help to protect our future.

Jackie Young is a freelance reporter from Delano, Minnesota, and the editor of MAVRC's Publications Committee. ■



Jackie Young is being sworn in as MAVRC's 2015-2016 President by NCRA Rep Anne Bowline

MAVRC FALL CONVENTION SNAPSHOTS



Mary Krawiecki is presented \$\$\$ as the lucky winner of the 50/50 raffle by Danna Frazier-Nelson.



Sarah Fisher will be serving her second year as Director-at-Large A (Official).



*Jane Schleusner
Instructor at Anoka Tech*



Some of the silent auction items displayed



*Hart Erickson, Merilee Johnson and
Melisse Keute enjoying Saturday lunch*



*Outgoing MAVRC Pesident Monica Christensen
and Incoming MAVRC Pesident Jackie Young*



*Monica Christensen, Denise Rothfork
and Sandy Burch*

MAVRC FALL CONVENTION SNAPSHOTS



Speakers Chris Omodt and Pat Matter autograph the book they co-authored.



Hart Erickson presenting a plaque to Monica Christensen for her year serving as MAVRC's President



Winners of the America's Got Talent Tickets - Mary Dupre and Danna Frazier-Nelson



Reporters Caroline Nyberg and Jackie Knutson catch up Friday evening



Silent auction item - deer antlers



Jackie Young and Anne Bowline relax after Friday's sessions.

Door Prize Winners/Donors

Thank you for your donations!!!

A big thank you to everyone who donated items to MAVRC's silent auction
and a big thank you to all who participated!!!
Because of you, MAVRC's silent auction was a success!

DOOR PRIZE:	DONATED BY:	WINNER:
\$10 Chipotle gift card	Jackie Young	Debbie Peterson
Candy jars	Jackie Young	Jennifer Sati
		Danna Frazier-Nelson
USB flash drives	Jackie Young	Sharon Steinbrecher Bridget White
Candy jar	Jolene Carrow	Kara Solheid
Vikings steno cover		Jessica Berke
Anoka Tech t-shirt	Jennifer Sati	Shari Majeski
StenEd Realtime Dictionary	StenEd	Glenda Kaufman
StedEd Realtime Professional Dict.	StenEd	Nancy Gisch
StenEn Medical Dictionary	StenEd	Caroline Nyberg
Stenograph Case	Karen Wolson	Sandy Burch
Godiva Chocolates	Jim Woitalla	Gayle May-Barker Andrea Tunland Heairet Wendy Foley Jackie Knutson

DONATIONS TO STUDENT SPONSORSHIPS

Tracy Bennett - \$225, Caroline Nyberg - \$65 and Shari Majeski - \$65

2015 MAVRC SILENT AUCTION

Thank you for donating!!!

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Second District Reporters	Autumn Italian Flair Basket	Jolene Carrow
Seventh District Reporters	Leinenkugel Fire Pit Basket Cooker/Grill Basket	Denise Rothfork Brenda Vanderveur
Advantage Software, Inc.	Microphone	Teresa Schafer
Jolene Carrow	It's Five O'Clock Somewhere Basket	Denise Rothfork
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Nanette Corbett	Antler Dogchews	Carla Bebault
Mary Dupre	Insulated Tote	Brenda Vandevour
Mill City Video	\$50 Applebee's Gift Card	Jackie Young
Paradigm Reporting	Halloween Wine Basket	Carla Bebault
Denise Rothfork	Halloween Pedicure Set	Jolene Carrow
Karen Wolson/Stenograph	Halloween Candy Basket	Jackie Young
Jackie Young	Fairy Garden	Cheri Anderson

50/50 RAFFLE

Mary Krawiecki - \$115.00

THANK YOU, JILL GARRISON

MAVRC would like to thank Jill Garrison for her ongoing contributions to the Legislative/Government Affairs Committee. For a number of years Jill has been diligently monitoring possible actions by court administration and potential changes to legislation that could impact stenographic court reporters. Jill is currently part of a workgroup that is looking at possible changes to Chapter 486.



Jill Garrison

Court Reporter's Blessing

Bless the hands
and the skills of
those who record
with accuracy the facts
of the spoken word.

They assure that honor
and justice prevail,
performing their duties
with a devotion
that never fails.

What greater mission
on earth than to engage
in a duty to record
the word of truth
on history's every page?

WELCOME MAVRC MEMBERS

Dana Anderson-Linnell, RPR
Freelance - Maple Grove, MN

Jackie Knutson, RPR
Official - Chaska, MN

WILLARD I. BRAUN

OUTSTANDING STUDENT-OF-THE-YEAR AWARD

By Jennifer Sati, RMR, CRR, CBC, CCP, CRI

With tremendous pride from the entire Judicial Reporting faculty at Anoka Tech, **Sarah Colberg** was awarded the William I. Braun Outstanding Student-of-the-Year Award at the 2015 MAVRC Fall Conference. Sarah was chosen for her professional level of commitment and dedication to being the best that she can be. I am confident her school work ethic will carry over and continue to be a priority with her when she starts her professional career. Beginning in theory, her work has always been timely and submitted with a close attention to detail. Sarah is currently in her 225 wpm speed class and nearing the completion of the program.

The Willard I. Braun Outstanding Student-of-the-Year Award was established in 1983 by the Minnesota Shorthand Reporters Association in honor of Willard Braun's outstanding contributions to the development of excellence in court reporting education. Willard Braun was cofounder of the Northern Technical



Sarah Colberg proudly displays her award pictured with her parents and Jennifer Sati (2nd from right)

School of Business and was one of the pioneers in utilizing CAT technology.

The Willard I. Braun Student-of-the-Year Award recognizes one outstanding court-reporting student in the state of Minnesota who has excelled both academically and in machine skills. The student's attitude, deportment, motivation, self-discipline, attendance, punctuality, and quality of work are all taken into consideration.

A special "thank you" to her parents, who attended an Open House at Anoka Tech one quiet evening a couple of years ago and inquired about the program, with Sarah in mind. It has been a joy and pleasure to help train Sarah to work as a new young professional, and we all look forward to watching her start her career!

Jennifer Sati is the Program Director for the Judicial Reporting program at Anoka Tech. ■



Jennifer Sati presents Sarah Colberg with the Student-of-the-Year Award



Sarah Colberg and NCRA Representative Anne Bowline

COURT REPORTING STUDENT PROFILE

By Ashley Nathe

Name: Ashley Nathe

School: Anoka Technical College

Speed: 160

Hometown: West St. Paul

Tell us a little about yourself.

I'm 24 years old, and I like to be busy. I've got a two-year-old son and another coming in November. I'm newly engaged, looking for work, trying to get approved for a mortgage, and pass my 160s, which is focused on medical. Oh, and we're potty training. So it's not hard to stay busy.

What made you decide to pursue a career in court reporting?

So many reasons. The first one was the paycheck, but then I learned more about the career opportunities. I enjoy going to school knowing that I won't ever have to learn another skill again. If I want to change things up later in life, I can change to an official, freelance, CART provider, or captioner. I think it's really cool to get letters behind your name too. Another reason I like the idea of being a court reporter is because you're unique. No one else writes like you. You might have the same theory as other people, but send your raw steno notes to someone else and they won't be able to read them as well as you. And the only people who understand what you go through on a daily basis is other court reporters. You are the keeper of the record; how cool is that? And every day you hear and learn something new. I used to be a waitress and I made a decision right then that I wanted a sit-down job, but I don't want just any sit-down job. I want one that won't bore me. I've heard many horror stories about things that officials and freelancers have heard while working and that doesn't scare me. I think that you remember the hard days for a reason: Because you survived.

What area of reporting interests you the most at this time- official, freelance, or captioning/CART?

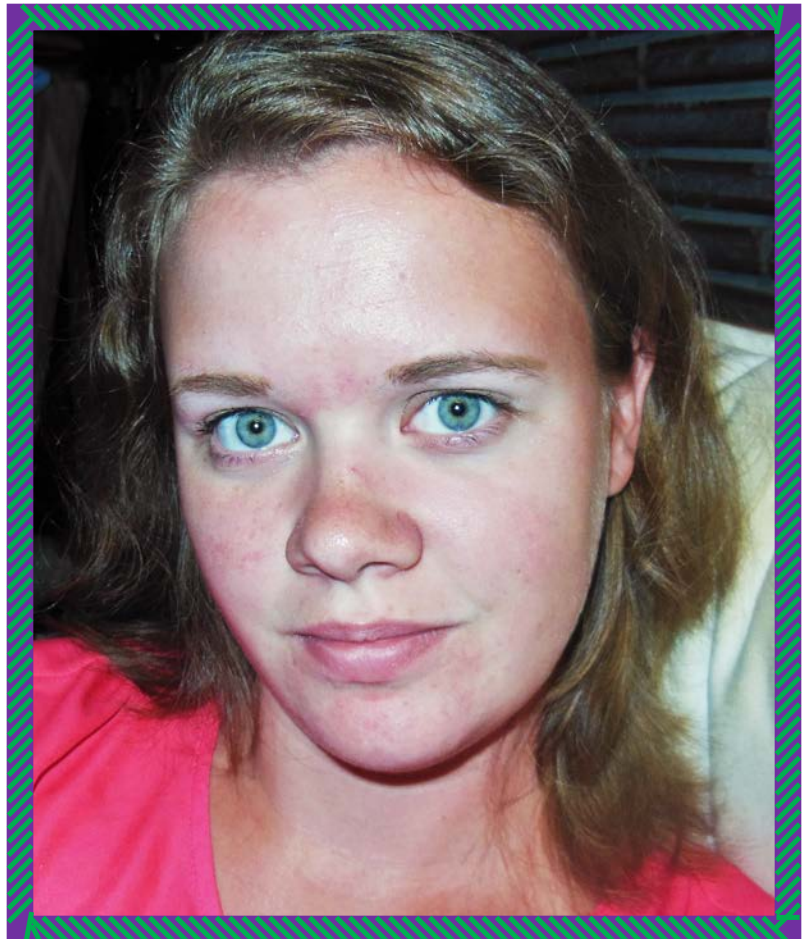
All of them. I can't decide right now and I won't. Part of the program at Anoka Technical College is interning with officials and freelancers. I know some of my fellow classmates who have made their decision at that time and I'm hoping it will come to me then too.

What's been the most challenging or rewarding part of your schooling thus far?

One of the challenges that I had a hard time overcoming was learning the difference between "affect" and "effect," what words need to be hyphenated, and plurals vs. possessives. Thank goodness for reference books. The most rewarding part of school is that feeling you get when you pass a speed test.

Do you know any working reporters or anyone that's been an influence to you?

I didn't know anyone, but I've met many working reporters at MAVRC's Spring and Fall Conventions, which I've been



Ashley Nathe

(Continued on Page 23)

THANK YOU, SHARI MAJESKI

MAVRC would like to thank Shari Majeski for her very generous donation of a two-year-old Passport steno writer to Anoka Technical Institute. The writer was raffled off during the annual pizza party at Anoka Tech sponsored by MAVRC.

Sara Borchardt, a 200 wpm student, was the lucky winner!

(L-R) Sara Borchardt receiving the steno writer from Jennifer Sati. ■



(Continued from Page 22)

attending since I was in theory class. I can't name them all, but everyone has had kind words of inspiration to share with me.

If you had an hour of free time, what would you be doing (besides practicing on your steno)?

Sleeping.

What is your favorite band or type of music?

Country and classic rock. Not that I get to listen to music, it's all dictation.

What is your favorite food or restaurant?

Chester Bird American Legion in Golden Valley.

Where is a place you would like to visit?

New Zealand.

The last book you read?

For fun? "[A Dance with Dragons](#)" by George R.R. Martin.

The last movie you watched?

Well, the last one I watched was *Mr. Peabody and Sherman* with Jerry, my toddler. The last one I watched for my own enjoyment was *The Theory of Everything*. ■

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Court Reporting as a Career???

If you know someone who is interested in court reporting, closed captioning, or CART, the contact person at Anoka Technical is:

Jennifer Sati

JSati@anokatech.edu

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UPCOMING EVENTS

November

21, 2015 Meeting of MAVRC's President's
Advisory Board
Minneapolis, MN

December

31, 2015 MAVRC dues deadline for
discounted rate

February

14 - 20, 2016 National Court Reporting &
Captioning Week

March

20-22, 2016 NCRA Boot Camp

April

12 & 13, 2016 NCRA State Leadership Conference

April

23, 2016 MAVRC Spring Seminar
(Featuring Nancy & Ed Varallo)
Anoka Technical College
Anoka, Minnesota

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MAVRC Editor MINNE-strokes
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